

## **Minutes of Allstone Liaison Group meeting**

Date: Tuesday 28<sup>th</sup> September 2021

Venue: Allstone House, Myers Road, Gloucester

Attendees:

Robin Heffter (RH): Commercial Director, Allstone

Paul Duncliffe (PD): Agent for Allstone (Chair)

Robin Keidel-Doggrell (RKD): Environment Agency (EA)

Sarah Pearse (SP): Gloucestershire County Council (GCC)

Linda Townsend (LT): Gloucestershire County Council (GCC)

Jonathan Ingleby (JI): local Community Representative

**PD** Chaired the meeting. Apologies had been received from Gupti Gosine and Julie Turner.

**PD** advised that David Brookes one of the local community representatives had moved away from the area.

**RH** confirmed that a vacancy was available.

**SP** confirmed that she would send contact details to PD of a City Councillor who might be willing to attend as a local community representative.

**PD** asked JI to provide an update.

**JI** advised that apart from one complaint from a local resident he had received no communication from anyone else. The details of the complaint had been given to RH who had dealt with it.

**SP** advised that only one complaint had been received in the last 6 months and it was the same complainant who had raised an earlier complaint.

**RKD** advised that the EA had received no complaints in the last 6 months and that those who had raised previous complaints were fully aware of the EA complaints procedure. All complaints are dealt with by the EA Call Centre and each complaint has to be investigated. Allstone have a good reporting procedure in place and any complaints that have been made have been investigated by RH. Various improvements have been made by Allstone as part of the routine site inspections conducted by the EA over the last 3 years.

**JI** enquired about the role of the local community representative and was aware that he acted as the sounding board for local residents.

**PD** mentioned that Allstone are regulated by the various regulators and the local community representatives had an important role to play.

**JI** advised that in general terms the main areas that he considered relevant was the amount of traffic, road surfacing, dust and noise and the use of local footpaths by children.

**RH** advised that on the main approach to the site, yellow lines were unofficially installed but these had been removed. There was a need for yellow lines in this location. The car parking spaces that are available were used not by local residents but by people working in the hospital.

There was a general discussion about hospital car parking and it was agreed that the next newsletter would flag up issues about car parking.

**RKD** advised that it was helpful to have local community representatives as they can gauge the situation at the local level. Very often the EA get complaints which are generic – for example cement lorries, trains, railway noise, elevated section of Metz Way noise.

**JI** advised that he had responded to the complainant.

**RKD** advised that there had been 6 complaints in 2 years and that this was during the period of Covid-19 when most people were at home due to Covid-19 movement restrictions.

**JI** mentioned that he thought the site was not ideal and raised a point about the permanent use of the site.

**PD** advised that the main waste transfer station site benefitted from a permanent planning permission and that the temporary planning permission related to the aggregates recycling site.

**RH** advised that he would be trying to circulate the next edition of the newsletter for Winter 2021.

**LT** advised that a round up report on the throughput figures would be helpful.

**RKD** advised that he had liaised with Allstone about the various waste types. This was quite a complicated area but Allstone and the EA had worked their way through things to make sure that the appropriate waste types were captured.

**JI** enquired with **RH** about the possibility of electric lorries. **RH** advised that they had been progressing discussions with Volvo about this and a meeting was scheduled for the 11<sup>th</sup> October.

Meeting ended at 12:20pm

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